



Genovations® Limited Lifetime Warranty

Deck Flooring & Railing

Genova Products provides a Limited Lifetime Warranty on Genovations PVC deck flooring when installed in compliance with Genovations printed installation instructions. This warranty extends to the original homeowner (Purchaser), for as long as they own and occupy the residence upon which the decking materials are installed. Genovations PVC deck flooring is warranted to be free from defects in workmanship and materials, and will not split, splinter, flake, chalk, rot, deteriorate or suffer structural damage from termites or fungal decay.

Genova Products does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any product failure, product malfunction, or damages attributable to: improper installation of Genovations deck flooring and/or failure to comply with printed installation instructions; use of Genovations deck flooring in an application not recommended by Genova Products and/or all local building codes; problems resulting from defects in or failure of the supporting structure on which Genovations deck flooring is installed; any act of God (such as flooding, hurricane, earthquake, tornado, or other violent casualty); ordinary wear and tear; or improper handling, storage, misuse or neglect of Genovations deck flooring.

It is a condition of this warranty that should your Genovations deck flooring show defects; you must notify Genova Products in writing within 30 days of discovering the claimed defect and prior to beginning any repair or alteration to your deck. The notice must include a detailed description of the claimed defect, with supporting photograph(s), the date of installation of the deck, and proof of purchase. Genova Products must be permitted to inspect the claimed defect as a condition of this warranty. After reviewing all information, Genova Products will make a determination regarding the validity of the claim. If Genova Products determines that the claim is in accordance with the terms of this Lifetime Limited Warranty, Genova Products will provide the necessary deck boards to repair or replace the defective deck boards. This warranty will not cover and Genova Products will not be responsible for costs and expenses incurred for removal of the defective decking, or the installation of the replacement materials. Replacement decking material will be provided that is as close as possible in color to the original installation, but we do not guarantee an exact match.

Stain and Fade Performance Warranty Coverage

The specially engineered surface of Genovations deck flooring offers ultra low maintenance performance in outdoor decking. When used in conjunction with proper design and construction practices, Genovations deck flooring will provide stain and fade resistance as outlined below. This warranty coverage is included as part of the lifetime warranty.

Stain Resistance: Genova Products warrants that Genovations deck flooring is resistant to permanent staining resulting from spills of food and beverage items including wine, tea, coffee, fruit punch, sodas, catsup, salad oils, barbeque sauces, mustard and other food or beverages that would typically be present on a residential deck. Spills of these substances need to be carefully and quickly (within a week from occurrence) removed from the decking surface with water and mild household cleaners (non-citrus based cleaner). To qualify for coverage, compliance with the recommended deck care and maintenance procedures must be followed. Genova Products does not warrant stain resistance resulting from spilled or otherwise applied substances that are not properly cleaned with water and mild household cleaners. Materials not covered in the stain resistant warranty include abrasive compounds of acidic or basic pH, non-food and non-beverage substances, including for example, but not limited to, fungicides, bactericides, biocides, plant food, pet or human stains, strong solvents, oil based paints or stains, metallic rust and other abnormal residential deck use items.

Fade Resistance: Genova Products warrants that Genovations decking will resist color change from light and weathering exposure as measured by color change in excess of 5 Delta E (Hunter) units. No material is fade proof when exposed to years of UV exposure and the elements. Excessive discoloration will be based on whether the product evidences a change in color in excess of the five (5) Hunter units as calculated according to ASTM D2244. If the surface of Genovations deck flooring is damaged after the decking is installed, the stain and fade resistance warranty will be voided. The warranty will also be voided if paint or other coating materials are applied to the surface of Genovations deck flooring.

Under no circumstances will Genova Products be liable for special, incidental or consequential damages and liability with respect to Genovations deck flooring shall in no event exceed the cost of replacement product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This warranty shall only be applicable in the United States of America and Canada.

Genovations® Care and Maintenance

Genovations deck flooring is a solid vinyl product, with no wood or organic fibers added and resists most stains. Genovations deck flooring will not absorb any moisture. Genovations deck flooring is virtually maintenance free. Normal airborne pollutants, and dirt from everyday foot traffic, can be easily cleaned off with a garden hose and spray nozzle. For tougher stains use non-abrasive soap and water, and apply with a towel or soft brush. Wipe up large spills, and clean with soap and water. A power washer may be used to clean Genovations deck flooring (1500 psi with a fan tip nozzle, 12" above deck). Do not use any citrus based cleaners or solvents on Genovations Decking Products. Rubber mats, or rugs with rubber backing can cause a reaction, and discolor the deck flooring surface. Fiber or bristle rugs are recommended. Use a calcium chloride mix for ice removal, broom for snow. Do not chop ice and snow off of decking with sharp edge tools or shovels. Excessive heat can cause damage; allow for adequate air flow around gas and charcoal grill. Avoid splattering of cooking grease.

Color Variation Statement

Genovations Variegated Colors are designed to look more like natural wood, and will have slight color and shading differences from board to board. **We recommend laying out all boards prior to installing; make sure to pull from different bags to ensure you achieve the look you want.** The color variation will in no way affect the performance of the product.

Heat Warnings

Like all materials, heat can build up on Genovations decking from external sources, including but not limited to:

- Reflected sunlight by low emissivity (Low-E) glass in windows and door-walls. It can lead to above normal elevations of surface temperatures, which can potentially harm Genovations products. Possible damage could include, warping, sagging, and increased expansion and contraction.
- Fire, naturally occurring or man-made, such as fire features, fire pits, etc. could, potentially lead to heat build-up and cause damage to the decking.

If you have questions regarding these potential risks you should contact the manufacturer of these products prior to installing them for recommendations on how to reduce or eliminate the heat build-up.

*Genovations Solid PVC decking is typically cooler than other decking, however the darker the color the warmer the decking will be due to the fact that dark colors absorb more heat.

Expansion and Contraction

Genovations Deck boards and trim are subject to minimal lineal expansion and contraction with changes in temperature (unlike wood which changes with moisture). The expansion and contraction is more noticeable with greater changes in temperature. Following the installation instructions properly can help manage and reduce these affects.

Static Electricity

Static Electricity is a natural phenomenon that can occur under the right environmental conditions. It is a temporary condition and will be reduced the longer the deck is exposed to the outdoor elements. You can help this process by rinsing the deck off, with water from a garden hose.